

# Division of Family and Children Newsletter for the Hoosier Healthwise Program

## Issue 1, July 2004

We, (AmeriChoice) as your contacts for the Hoosier Healthwise Program, are starting a new initiative to enhance our services to you. We will begin publishing a quarterly newsletter devoted to Division of Family and Children information and concerns. For this first issue, we are mailing the newsletter to you in addition to posting it on our Internet site, [healthcareforhoosiers.com](http://healthcareforhoosiers.com). All subsequent newsletters can be viewed on our Internet site on the page devoted to Case Workers at your convenience.

### Check it Out

AmeriChoice has created a quick and easy way to expand your knowledge on Hoosier Healthwise and *Medicaid Select*.

By logging on to:

[www.healthcareforhoosiers.com](http://www.healthcareforhoosiers.com)

or [www.medicaidselect.com](http://www.medicaidselect.com)

and clicking on the caseworker page, you can obtain more information on various topics pertaining to each program.

Topics on these pages include:

#### -Resources

(Enrollment Center Benefit Advocate, Benefit Advocate, and Helpline Representative)

#### -Commonly Asked Questions

(Example: Where do I refer a member if they have a claims question?)

#### -Locator Lists

(DFC Offices, Enrollment Centers, PMP, and Dentists)

#### -Ordering Supplies

(Information on what materials we have on the programs and how you can order them.)

**If you have any ideas for these pages, please contact your Enrollment Center BA!**

### DFC SPOTLIGHT

In each issue, we would like to “spotlight” a DFC for the benefit of sharing information with all other DFC’s. If you are interested in being the spotlighted DFC please contact your ECBA (listed below) for the questionnaire. You can look for your DFC in the next issue!! Look on the back for the first DFC Spotlight.

### Did You Know??

**Children should have a well-child visit at 1, 2, 4, 6, 9, 12, and 15 months of age!**

#### Your Hoosier Healthwise Contacts:

Northern Enrollment Center Benefit Advocate:  
Chantelle Henderson 219-938-3494

Central Enrollment Center Benefit Advocate:  
Sharon Allen 317-655-3448

Southern Enrollment Center Benefit Advocate:  
Kathy Hillyard: 812-385-2139

Community Relations Supervisor:  
Lindsey Lux 317-655-3325

# Preventive Healthcare

The first step towards improving quality of life and decreasing economic stress on our healthcare system is to educate members on the importance of preventive healthcare. Many childhood health factors such as obesity in children, diabetes, heart disease and vaccine-available diseases can be avoided through preventive healthcare and practicing a healthy lifestyle. Due to today's hectic lifestyles, personal healthcare is often considered a secondary concern. Many people use already over-burdened emergency rooms for primary care.

Proper exercise and nutrition is very important to the physical development of a child. With this in mind, the Hoosier Healthwise Program is designed to be as easy as possible for parents to keep their children healthy by regular health check-ups for early detection and prevention of diseases and ailments. And, members get to select their doctor who will assist the member with:

- Immunizations
- Well-child visits
- Medical advice 24 hours a day, seven days a week
- One physician that maintains medical records
- Referrals to a medical specialist when needed

In addition, members receive over-the-phone education when they call the Hoosier Healthwise Helpline and online information is available on the website by accessing [www.healthcareforhoosiers.com](http://www.healthcareforhoosiers.com). When it comes to healthcare and practicing a healthy lifestyle, knowledge can be the best medicine.

## Vermillion DFC

Vermillion County has approximately 2250 members enrolled in the Hoosier Healthwise Program.

Information provided by Vickie Woody, FCC Supervisor.

**Number of Employees?** 14  
**Number of Employees working on Hoosier Healthwise?** 7

**What do you like most about working with the Hoosier Healthwise program?** Knowing that through education and cooperation between agencies, not only are families and children receiving better healthcare, but also taxpayers' dollars are being spent wisely.

**What is your most satisfying Hoosier Healthwise experience?**

During the initial outreach period, there was a great satisfaction in seeing families apply for and receive health coverage for their children, when they had gone years without receiving quality healthcare.

**What is the most common question you are asked about Hoosier Healthwise?** Probably the most commonly asked question is "how do I change the doctor?" Luckily, that is an easy n to answer!

**Vermillion County Fun Fact:** (Information from the Indiana State Museum)  
Vermillion County, named after the Vermillion River, was home to Pulitzer-Prize winning author, Ernie Pyle.

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## Other Resources:

Harmony Health Plan:

[www.harmonyhmi.com](http://www.harmonyhmi.com)

Managed Health Services:

[www.managedhealthservices.com](http://www.managedhealthservices.com)

MDWise: [www.mdwise.org](http://www.mdwise.org)

EDS: [www.indianamedicaid.com](http://www.indianamedicaid.com)

Family and Social Services:

[www.in.gov/fssa/hoosier\\_healthwise/](http://www.in.gov/fssa/hoosier_healthwise/)

