

Enrollment Center Newsletter

for the Hoosier Healthwise Program

Issue 1, July 2004

We, (AmeriChoice) as your contacts for the Hoosier Healthwise Program, are starting a new initiative to enhance our services to you. We will begin publishing a quarterly newsletter devoted to Enrollment Center information and concerns. For this first issue, we are mailing the newsletter to you in addition to posting it on our Internet site, healthcareforhoosiers.com. All subsequent newsletters can be viewed on our Internet site on the page devoted to Enrollment Centers at your convenience.

Supplies

If you are needing supplies, you can look below to determine what you need and from whom to order.

State Distribution Center:

http://www.in.gov/fssa/hoosier_healthwise/brochures.html

1. Hoosier Healthwise for Children - List of Benefits and Co-Pays
2. Hoosier Healthwise (purple) application form

AmeriChoice:

Contact your ECBA or order online at:

<http://www.healthcareforhoosiers.com/EnrollmentCenter/EnrollmentPage.html>

1. Hoosier Healthwise Benefit Advocate Referral Form
2. Choose Your PMP Brochure
3. Emergency Room Brochure
4. PMP List
5. Magnets
6. Network Summary Sheet

Enrollment Center SPOTLIGHT

In each issue, we would like to "spotlight" an Enrollment Center (EC) for the benefit of sharing information with all other EC's. If you are interested in being the spotlighted EC, please contact your ECBA (listed below) for the questionnaire. You can look for your EC in the next issue!!

Look on the back for the first Enrollment Center Spotlight.

Did You Know??

Children should have a well-child appointment at 1, 2, 4, 6, 9, 12, and 15 months of age!

Your Hoosier Healthwise Contacts:

Northern Enrollment Center BA:
Chantelle Henderson 219-938-3494

Central Enrollment Center BA:
Sharon Allen 317-655-3448

Southern Enrollment Center BA:
Kathy Hillyard 812-385-2139

Community Relations Supervisor:
Lindsey Lux 317-655-3325

Preventive Healthcare

The first step towards improving quality of life and decreasing economic stress on our healthcare system is to educate members on the importance of preventive healthcare. Many childhood health factors such as obesity in children, diabetes, heart disease and vaccine-available diseases can be avoided through preventive healthcare and practicing a healthy lifestyle. Due to today's hectic lifestyles, personal healthcare is often considered a secondary concern. Many people use already over-burdened emergency rooms for primary care.

Proper exercise and nutrition is very important to the physical development of a child. With this in mind, the Hoosier Healthwise Program is designed to be as easy as possible for parents to keep their children healthy by regular health check-ups for early detection and prevention of diseases and ailments. And, members get to select their doctor who will assist the member with:

- Immunizations
- Well-child visits
- Medical advice 24 hours a day, seven days a week
- One physician that maintains medical records
- Referrals to a medical specialist when needed

In addition, members receive over-the-phone education when they call the Hoosier Healthwise Helpline and online information is available on the website by accessing www.healthcareforhoosiers.com. When it comes to healthcare and practicing a healthy lifestyle, knowledge can be the best medicine.

Other Resources:

Harmony Health Plan:

www.harmonyhmi.com

Managed Health Services:

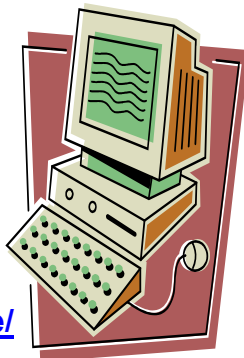
www.managedhealthservices.com

MDWise: www.mdwise.org

EDS: www.indianamedicaid.com

Family and Social Services:

www.in.gov/fssa/hoosier_healthwise/



New Horizon Inc.

Information provided by Paula Nalls, Chief of Operations.

Agency established? 1996

Agency mission? New Horizon Inc. seeks to reduce child abuse and neglect and to aid in the prevention and intervention of truancy, delinquency and illiteracy. New Horizon Inc., seeks to empower families so they can truthfully say, "NHI has allowed us to overcome our problems and care for our children in a loving and nurturing manner."

Counties Served? Lake and Porter

Affiliations? Boy's & Girl's Club, Lake County Minority Health Coalition, Horace Mann Area Weed & Seed Program, Glen Park C.D.C., Glen Park Pastors Coalition, Glen Park Merchants and the Gary Chamber of Commerce.

Services offered? Family & Individual Therapy, Home-Based Case Management Services, Substance Abuse Treatment, After-School and Day Treatment.

Number of employees? 27

Employees working with Hoosier Healthwise? 15

What do you like best about being an EC? We like that our organization is a home-based agency and we are able to capture individuals that do not have health insurance. We consider ourselves "Foot Soldiers" by servicing our clients in the community.

What is your most satisfying EC experience? Our agency considers itself a "one-stop shop." In addition to the many services provided at New Horizon, we can also help people apply for insurance.